

# PATIENT PROTECTION AND AFFORDABLE CARE ACT NOTICE OF NONDISCRIMINATION AND ACCESSIBILITY

**Penn Highlands Healthcare (PHH)** complies with applicable federal civil rights laws and does not discriminate, exclude, or treat individuals differently on the basis of race, color, national origin (including Limited English proficiency and primary language), age, disability, or sex (including sex characteristics, intersex traits, pregnancy or related conditions, sexual orientation, gender identity, and sex stereotypes).

**PHH:**

- Provides free aids and services to people with disabilities to communicate effectively with us, such as: qualified sign language interpreters; written information in other formats (large print, audio, accessible electronic formats, other formats);
- Provides free language services to people whose primary language is not English, such as: qualified interpreters; and information written in other languages.

If you need these services, contact Trisha Salome, Civil Rights Coordinator.

If you believe that PHH has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with Trisha Salome, Civil Rights Coordinator, 100 Hospital Avenue, DuBois, Pennsylvania 15801; telephone number 814-375-6329; fax number 814-372-2574; or e-mail: [TASalome@phhealthcare.org](mailto:TASalome@phhealthcare.org).

You can file a grievance in person or by mail, fax, or e-mail. If you need help filing a grievance, Trisha Salome, Civil Rights Coordinator is available to help you. You can also file a civil rights complaint with:

**Office for Civil Rights  
U.S. Department of Health and Human Services  
Centralized Case Management Operations**

200 Independence Avenue, S.W.  
Room 509 HHH Bldg  
Washington, D.C. 20201  
Customer Response Center: 800-368-1019  
TDD: 800-537-7697  
<https://www.hhs.gov/ocr/complaints>  
Email: [ocrcomplaint@hhs.gov](mailto:ocrcomplaint@hhs.gov)  
(Within 180 days from the date of incident)

**Commonwealth of Pennsylvania  
Department of Human Services  
Bureau of Equal Opportunity**  
Room 225, Health & Welfare Building  
P.O. Box 2675 Harrisburg, PA 17120  
Inquiries: 717-787-1127  
Email: [RA-PWBEOAO@pa.gov](mailto:RA-PWBEOAO@pa.gov)  
(Within 90 days from the date of incident)

**Pennsylvania Human Relations Commission**

333 Market Street, 8th Floor  
Harrisburg, PA 17101  
<https://www.phrc.pa.gov/Complaints/Pages/How-to-File-a-Complaint.aspx>  
Inquiries: 717-787-4410  
TTY users only: 717-787-7279  
(Within 180 days from the date of incident)

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## Required Taglines under Section 1557 of the Affordable Care Act

Spanish: ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al. 1-814-375-6178

Chinese: 注意：如果您說[中文]，我們可以為您提供免費語言協助服務。請致電. 1-814-375-6178

Vietnamese: LƯU Ý: Nếu bạn nói tiếng Việt, chúng tôi cung cấp miễn phí các dịch vụ hỗ trợ ngôn ngữ. 1-814-375-6178

Russian: ВНИМАНИЕ: Если вы говорите на русский, вам доступны бесплатные услуги языковой поддержки. 1-814-375-6178

Deutsch (Pennsylvania German/Dutch): ACHTUNG: Wann du Pennsylvanisch Deutsch schwetzsch, sin Hilfsdienst fer die Sprooch fer dich gratis verfügbar. 1-814-375-6178

Korean: 주의: [한국어]를 사용하시는 경우 무료 언어 지원 서비스를 이용하실 수 있습니다. 1-814-375-6178

Italian: ATTENZIONE: se parli Italiano, sono disponibili servizi di assistenza linguistica gratuiti. 1-814-375-6178

Arabic: كما تتوفر وسائ إذا كنت تتحدث اللغة العربية، فستوفر لك خدمات المساعدة اللغوية المجانية. تنبيه: العربية 1-814-375-6178

French: Si vous parlez Français, des services d'assistance linguistique gratuits sont à votre disposition. Appelez le 1-814-375-6178

German: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlose Sprachassistentendienste zur Verfügung. Rufen Sie 1-814-375-6178

Gujarati: ધ્યાન આપો: જો તમે ગુજરાતી બોલતા હો તો મફત ભાષાકીય સહાયતા સેવાઓ તમારા માટે ઉપલબ્ધ છે. 1-814-375-6178

Polish: Osoby mówiące po polsku mogą skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 1-814-375-6178

French Creole (Haitian Creole): Si vous parlez Français, des services d'assistance linguistique gratuits sont à votre disposition. Appelez le 1-814-375-6178

Mon-Khmer, Cambodian: សូមយកចិត្តទុកដាក់៖ ប្រសិនបើអ្នកនិយាយ ភាសាខ្មែរសេវាកម្មជំនួយភាសា ឥតគិតថ្លៃគឺមានសម្រាប់អ្នក។ 1-814-375-6178

Portuguese: Se você fala [inserir idioma], serviços gratuitos de assistência linguística estão disponíveis para você. Ligue para 1-814-375-6178